Qumulo

Qumulo Consulting Services

Overview & Benefits

At Qumulo, we know how critical it is that your storage infrastructure runs efficiently and how crucial good management practices are to reaching that efficiency. We also realize that as storage solutions get increasingly complex, incorporating shared environments, cloud architectures, and complex data centers, developing those practices can be both difficult and time consuming.

Qumulo's consulting services will jumpstart your efforts with a skilled technical consultant who can work remotely or on site. For the duration of your service, your Qumulo consultant will become a member of your team, providing you with the expertise you need to get the performance, reliability, and data you're looking for out of your storage solution.

Consulting Services may include:

- Reporting on storage availability, utilization and performance
- Hardware, firmware and software upgrades
- Preventive maintenance
- Storage object and resource provisioning
- Datasets replication
- Operation of backup/recovery/archive processes
- Required storage audits

Exclusions

- We are unable to perform services on servers that are not Qumulo-certified hardware configurations
- We do not provide custom integrations, scripts or other custom software deliverables
- This service does not include IT storage planning and storage design
- This service does not include project management services
- As a part of this service, your Qumulo team will not load, manage, or manipulate your data

Requirements

- Workstation with internet access
- Administrator access to Qumulo installations